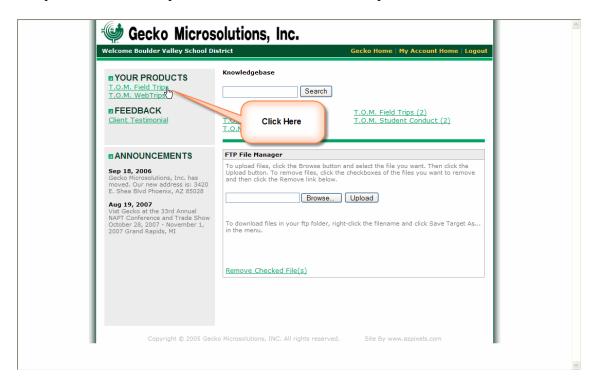


Gecko Microsolutions offers it's customers the ability to download updates to their T.O.M. software products. By using this service a T.O.M. Customer can receive enhancements and corrections very quickly. The following is a step by step set of instructions on how to download a T.O.M. Field Trip Administration update.

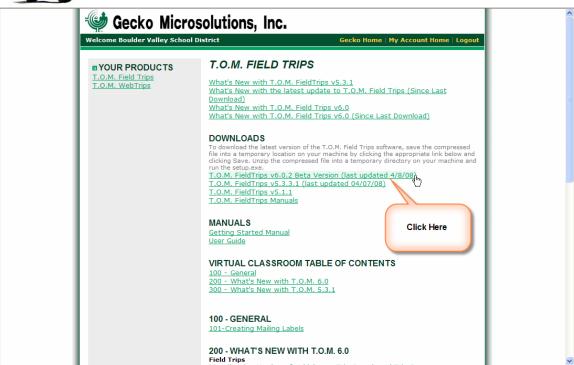
Overall the process can be described in three basic steps: 1. Download the update to your workstation. 2. Unzip the update (and its associated files). 3. Launch the update. The following is a detail discussion of each of these three steps.

## Step 1. Download the T.O.M. Update from the Gecko Customers only Website.

This step has you selecting the specific T.O.M. Update and specify where on your computer to store the zip file that contains the T.O.M. Update.

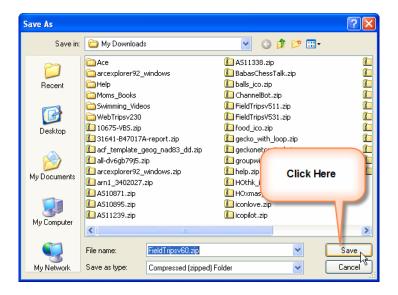






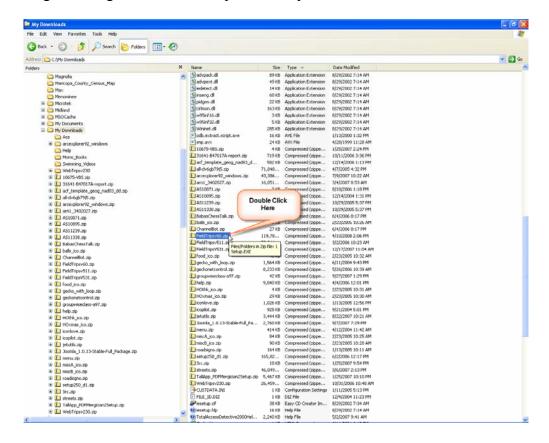




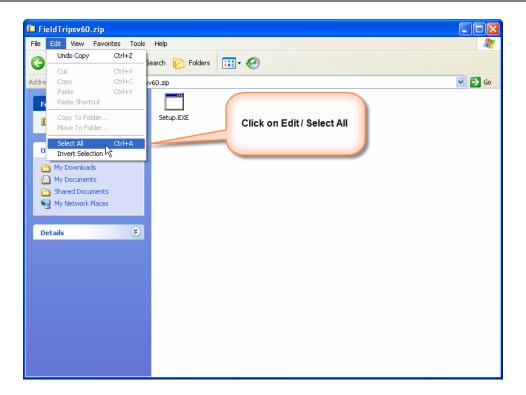


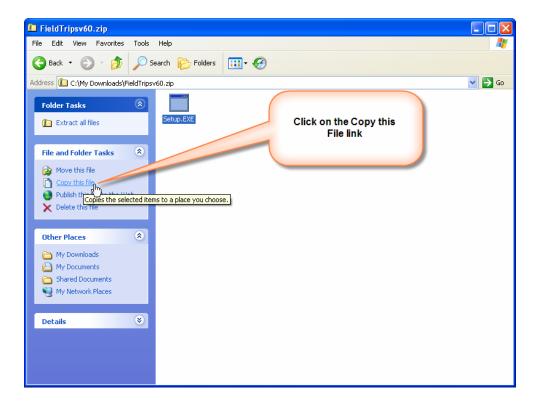
Step 2: Unzip the T.O.M. Update (and its associated files).

Now that you have downloaded the zip file that contains the T.O.M. Update now you must go to the location where you downloaded the zip file and double click on it to open up the zip file and then copy the T.O.M. Update (and its associated files) to your computer in an unzipped format. NOTE: To perform this step you must have a basic knowledge of using the Windows Explorer utility.









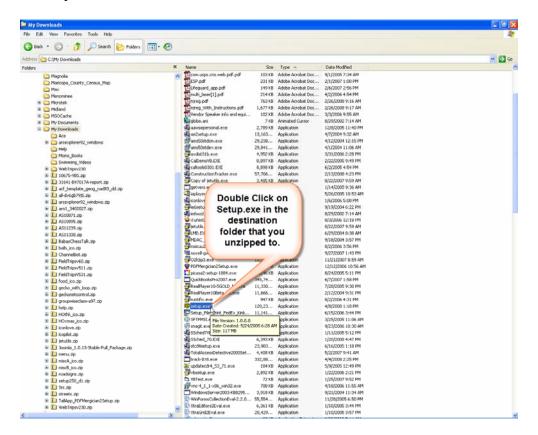




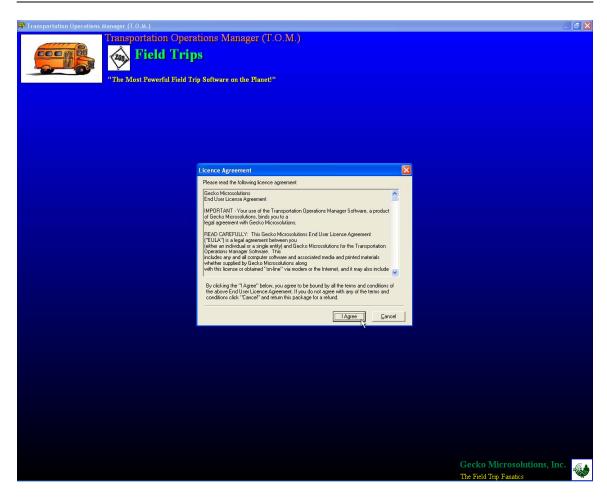


## Step 3: Execute the T.O.M. Update routine.

Now that you have unzipped the T.O.M. Update (and its associated file) you can execute the update. Simply find the file Setup.exe in the location that you unzipped it using Windows Explorer and double click on it.







Your setup program is now running. You should now refer to the version upgrade instructions on details of running the specific setup program.